

MyChart User Guide

Activating Your MyChart Account

MyChart is a secure online tool from Texas Health Resources. It lets you:

- See your medical records
- Send messages to your provider
- Stay involved in your healthcare

To create your MyChart account, go to MyChart.TexasHealth.org.

Sign Up Options

You can create your Texas Health MyChart account by following the steps below.

You may have received an activation code after your visit or by email.

If you don't have a code yet, that's okay – the system will guide you on how to create an account.

How to Sign Up

1. Go to the **MyChart login page**.
 2. Click **"Sign in or create your Texas Health account."**
 3. Select **"I Don't Have an Account."**
 4. When asked **"Do you have a MyChart Activation Code?"**, choose:
 - **Yes**, if you already have your code
 - **No**, if you need to create an account without one
 5. Complete the form to finish setting up your MyChart account.
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2. MyChart Mobile App

You can use Texas Health MyChart from your phone or tablet.

We offer a **free** Texas Health MyChart mobile app for both:

- **Apple (iOS) devices**
- **Android devices**

Download the **Texas Health MyChart** mobile app from the **Apple App Store** or **Google Play Store** to view your medical information on the go.

3. Forgot Your Username or Password?

If you cannot remember your username or password:

1. Go to the MyChart home page.
 2. Click **“Sign in or create your Texas Health account.”**
 3. Select **“Forgot Username”** or **“Forgot Password.”**
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4. MyChart Help Support

If you need help with MyChart:

1. Click **“Need Help with MyChart?”**
 - You can use the **online Contact Us form**.
 - You can speak with a support representative **Monday–Friday, 8:00 AM–5:30 PM**.